

LAKELAND NEWS

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April 2020

Governor Walz Issues Stay at Home Order for Minnesotans

To slow the spread of COVID-19 across the state, Governor Tim Walz today signed Executive Order 20-20 directing Minnesotans to stay at home and limit movements outside of their home beyond essential needs. This order takes effect at 11:59pm on March 27, 2020 and ends at 5:00pm on April 10, 2020. This order maybe extended, please check mn.gov/stayhome for details.

City Office Response to COVID-19

The City of Lakeland has closed all facilities to the public effective March 19th through April 5th, 2020. This closure may be extended due to the Stay at Home order issued by the State.

We encourage anyone with needs to connect to city staff do so through the city website, by phone, or by email. If you have business that is time-sensitive and must be conducted in person, call 651-436-4430 to make an appointment. City staff will do their best to accommodate your request.

The City of Lakeland has been working with local, county, and state partners to help protect the health and wellness of both the community and employees during the rapidly changing coronavirus outbreak. As transmission has changed in Minnesota from travel related to community spread, the city is making these changes while still ensuring it can provide essential services to her residents.

Our Building Inspector will continue inspection services with the following protocols:

- > Permit appointments mailed or e-mailed to local municipalities
- > Continue to monitor City phones from my home/office
- > Set up inspections by appointment, through phone, text, or e-mail
- > Appointments and inspections on a one on one basis

You may contact Inspector Duane Stensland at:

651-208-4684 or dstensland@comcast.net



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Minnesota Department of Health (MDH)

COVID-19 Hotlines

Health questions: 651-201-3920 or 1-800-657-3903

School and Child Care questions: 651-297-1304 or 1-800-657-3504

Phones are currently being answered from 7:00 a.m. to 7:00 p.m.

Visit www.health.state.mn.us/diseases/coronavirus/situation.html for daily updates.

Temporary Changes to County Services under COVID-19

Washington County has suspended all public-facing services at its libraries, service centers, and license centers through April 7th, 2020. Some services are still available.

WIC Clinics are closed to in-person visits, however WIC services are still available over the telephone. If you have questions or need to schedule an appointment, call 651-430-6658.

Libraries are closed, however there are free online resources at <https://washcolib.org> then select the box labeled **Tools for Caregivers and Students** for free videos and other online resources that are family friendly.

Parks are open and available, entrance fees have been waived through April 7th.

The Washington County Environmental Center has closed to the public. The Northern Yard Waste Site will continue to be open to the public, during normal operating hours for residents who want to drop-off yard waste and organics. Residents are reminded to stay at least 6 feet away from attendants and other residents when visiting the county yard waste site.

5527 170th St. N., Hugo, MN 55038. Hours: Wed: 11am-7pm (or dusk), Fri + Sat 8am-4:30pm, & Sun Noon-4:30pm.

Food Resources:

Hunger Solutions has a list of local community resources that include food shelves, free bagged meals, discount groceries, senior resources, and farmers markets for people in need. Find these locations at www.hungersolutions.org/find-help/ and use the map on the screen or search by zip code or address.

Supplemental Nutrition Assistance Program (SNAP) outreach information and application assistance available over the phone at 844-764-5513 or 651-209-7963.



Coronavirus (COVID-19) Emergency Special Enrollment Period for MNsure

MNsure is offering a special enrollment period for qualified individuals who are currently without insurance as a response to the potential growth of COVID-19.

This special enrollment period started Monday, March 23rd and runs through Tuesday, April 21st.

MNsure is accepting applications through their website at www.mnsure.org

The offices of MNsure will remain available by phone for anyone with questions or concerns. The Washington County Department of Human Services phone is 651-430-6455. The MNsure Contact Center phone is 651-539-2099 (or 855-366-7873 outside the Twin Cities) Monday-Friday from 8 a.m. to 4 p.m. For assistance with Medicare contact the Senior Line Age Line at 800-333-2433.

Crisis Contact Information

Canvas Health Crisis Connection:
612.379.6363

Washington County Crisis Line:
651.777.4455

Family Means Center for Grief, Loss & Transition 651.641.0177

National Suicide Prevention Lifeline:
1.800.273.TALK



Lower St Croix Valley Fire Department
LSCVFD Ambulance COVID-19 Response Update
Date: March 24, 2020

Due to the events in our world today, The Lower St Croix Valley Fire Department and Ambulance service has been working tirelessly with partners at Regions Hospital (Medical Director), The CDC and the MN Department of Health, as well as our mutual aid agencies, to develop response plans to keep, not only our valuable First Responders and EMT's safe, but to keep the residents that we serve safe as well.

Some highlights that residents need to be aware of during a 911 call for ambulance assistance:

All calls for EMS, including crashes and in-house medicals, dictate that patients are provided with a mask upon immediate arrival. For in-home medicals, prior to our Duty Officer or ambulance crew accessing the patient, family will be provided a mask at the door step to place on the patient's face. Other family members will be asked to leave the room to provide for proper distancing and other COVID-19 spread possibilities. In some cases, Dispatch will provide a call back number that will be forwarded to our crew to allow for a quick phone interview prior to arrival so that we can size-up the medical.

In the event of COVID-19 symptoms (Cough, Fever and Breathing Issues), patients may be asked to Shelter in Place or Self Transport to the hospital if they and the family are able to. We would provide contact to the destination hospital in this event to coordinate your arrival. If the LSCV ambulance or any mutual aid ambulance is to provide the transport, no family members may "ride-along", except in the case of a pediatric or special needs patient.

Consider sending a cell phone with the patient in the event that the destination hospital is diverted and changed to a more appropriate hospital. This happens frequently due to hospital staffing and bed loads.

Even though an in-home medical is not COVID-19 related, we will still practice universal precautions and social distancing as we do in our day-to-day lives now.

IF YOU THINK YOU'RE SICK:

CDC advises you to know your risk level and call the hospital ahead of time for possible testing and follow their advice. These symptoms make you at higher risk: fever, cough, difficulty breathing; being an older adult; other conditions like heart or lung disease. Just because you are displaying symptoms doesn't mean that you will be tested.

By calling your medical provider or local hospital prior to calling 911 puts less of a burden on the EMS system. Follow the provider's instructions referencing isolation and/or testing. They will advise you appropriately if they feel you need an emergent ambulance transport. You will notice that as we move through these times, that we are moving at a more methodical pace trying to keep you and us safe. Be assured that we are following guidelines established as an emergency transport provider.

Protect others by keeping that 6' distance when possible and don't be offended when asked to do so. Wear a face mask if sick and listen for instructions from a reliable agency. Follow all other prevention tips.

The LSCVFD will notify our Medical Director at Regions about patient screening responses and suspected cases whether there is a hospital transport or not. We will continue to follow CDC and MN Dept of Health procedures as we transfer patients into Emergency Department care at destination hospitals.

Any questions, please call your local medical provider or the LSCVFD at 651-436-7033.

Note: Above procedures are subject to change based on changing conditions.

Water Utility Billing and Payment Changes

This year PeopleServices Inc. will be the new recipient of all water utility bills. The City has decided to streamline how payments are received for water utility. These changes will include no longer dropping off checks at city hall, checks will be written payable to PeopleServices Inc. with a new mailing address (see below), and an online bill pay options is available through the PeopleServices website.

PeopleService, Inc. On-line Bill Pay

To sign up for on-line bill pay and/or paperless billing go to website—
www.peopleservice.com

Select Utility Billing in the upper right corner

You will be able to create your account first time only or log on if an account has been previously created. You will need your first bill to set up and create your on-line account.

PeopleService does accept credit and debit cards. However, there will be a 3% recurring handling fee from the card processor each month. This fee will appear on your card statement as AVR, Inc.

To contact PeopleService, Inc. by phone call (402) 932-8143.

Street Sweeping

Lakeland streets are scheduled to be swept Wednesday (April 1st) and Thursday (April 2nd) by Tri-County. The City wanted to wait for a little rain and the remaining snow on the side of the roads to melt, and to finish filling any remaining potholes on a few side streets before taking action.

Checks should be written to: **PeopleService, Inc.**
The new mailing address for check payments is:

PeopleService, Inc.
209 S. 19th Street
Suite 555
Omaha, NE 68102



2020 Public Improvement Project

This year's public improvement project will include the reconstruction of Quality Ave. N. from south of the intersection with Quamwell Ave. S. to south intersection of Quality Lane N. The project will reconstruct the streets, add storm sewer, and include grading in Humphries Park. The current schedule is to start the project in late April/early May, however a formal schedule has not been established yet. A public informational meeting will be held prior to the beginning of construction. Check the City's website page for updates.

City Council Contact Information

Mayor Richard Glasgow: rglasgow@ci.lakeland.mn.us or (612) (651) 472-4390

Councilmember Lisa Williams lwilliams@ci.lakeland.mn.us or (651) 436-4430

Councilmember Joe Paiement: jpaiement@ci.lakeland.mn.us or (651) 967-5050

Councilmember Shayne Orning: sorning@ci.lakeland.mn.us or (651) 436-4430

Councilmember Mike Thron: mthron@ci.lakeland.mn.us or (651) 436-4430

City Website: www.ci.lakeland.mn.us

Please visit the city's website for application forms, city code updates, public notices, meeting information and community news, etc. Please submit community photos for the online community showcase photo gallery to city@ci.lakeland.mn.us

County and State Contact Information

Washington County Commissioner Gary Kriesel: (651) 430-6213

MN Rep Shelly Christensen: (651) 296-4244 rep.shelly.christensen@house.mn

MN Senator Karin Housley: (651) 296-4351 sen.karin.housley@senate.mn

MN Governor Tim Walz : (651-201-3400) tim.walz@state.mn.us

U.S. Rep. Betty McCollum: (202) 225-6631 betty.mccollum@mail.house.gov

U.S. Senator Amy Klobuchar: (612) 727-5220 klobuchar@senate.gov

U.S. Senator Tina Smith: (202) 224-5641 smith@senate.gov

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Contact Us

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Public Works Department
(651) 436-8044
swirth@peopleservice.com

Building Department
651-208-4684
dstensland@comcast.net
Permit forms available at
www.ci.lakeland.mn.us

Non-Emergency Contacts
Sheriff: (651) 439-9381
Fire: (651) 436-7033
Animal Control: (715) 220-1332

Visit us on the web at
www.ci.lakeland.mn.us

**Call 911 for police
or fire emergency!**

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